

## 附件2

县直各承办单位热线考核综合得分表

单位名称	承办量	满意率	重办率	办结率	督查督办率	按期回复率	综合得分	名次
综合行政执法局	4807	96.5259833%	6.8857916%	99.8127730%	2.1427086%	100.0000000%	94.4624799	1
住建局	2655	95.1207729%	9.0018832%	99.9623352%	1.5065913%	86.7419962%	83.7853655	2
市场监督管理局	1205	97.2946860%	2.9045643%	99.9170124%	1.3278008%	100.0000000%	80.5032596	3
人社局	991	96.1761298%	5.2472250%	99.7981837%	1.6145308%	99.8990918%	78.7646175	4
食药监局	451	98.6159170%	2.4390244%	100.0000000%	0.4434590%	98.8913525%	77.8931541	5
环保局	580	97.0326409%	3.7931034%	100.0000000%	2.5862069%	99.1379310%	77.5142270	6
教体局	952	94.4444444%	7.3529412%	99.7899160%	4.5168067%	97.6890756%	77.3084627	7
水利局	118	100.0000000%	1.6949153%	100.0000000%	0.8474576%	100.0000000%	77.1719676	8
金融办	29	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.1406574	9
铁塔公司	19	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0790514	10
发改局	18	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0748908	11
安监局	16	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0665696	12
跋山水库	7	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0291242	13

农机局	6	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0249636	14
体育办	5	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0208030	15
果茶中心	4	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0166424	16
老龄委	3	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0124818	17
扶贫办	3	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0124818	17
互联网信息办 公室	2	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0083212	19
节能办	2	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0083212	19
临商银行	2	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0083212	19
疾控中心	2	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0083212	19
国信公司	2	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0083212	19
检验检测中心	1	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0041606	24
妇联	1	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0041606	24
政法委	1	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0041606	24
中国银行	1	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0041606	24
农发办	1	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0041606	24
工会	1	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0041606	24
电信公司	1	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0041606	24
汽车站	388	98.5663082%	4.3814433%	99.2268041%	2.0618557%	97.6804124%	76.9888090	31

交通运输局	503	96.1630695%	5.5666004%	99.8011928%	1.1928429%	100.0000000%	76.7081062	32
经信局	30	100.0000000%	3.3333333%	100.0000000%	0.0000000%	96.6666667%	76.3248180	33
交警大队	783	91.7757009%	6.2579821%	100.0000000%	1.6602810%	99.6168582%	76.1889507	34
文广新局	17	100.0000000%	5.8823529%	100.0000000%	0.0000000%	100.0000000%	76.0707302	35
邮政储蓄银行	6	100.0000000%	0.0000000%	100.0000000%	0.0000000%	83.3333333%	75.8582969	36
烟草公司	12	100.0000000%	8.3333333%	100.0000000%	0.0000000%	100.0000000%	75.6332605	37
消防大队	55	97.4358974%	3.6363636%	100.0000000%	0.0000000%	96.3636364%	75.4586698	38
政务服务中心	34	95.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	75.3914604	39
物价局	239	95.0000000%	5.8577406%	100.0000000%	2.5104603%	100.0000000%	75.1179397	40
税务局	70	98.1132075%	7.1428571%	100.0000000%	4.2857143%	97.1428571%	74.9594360	41
水务公司	352	93.0147059%	5.9659091%	99.7159091%	1.9886364%	99.7159091%	74.8521780	42
国土资源局	312	91.4163090%	4.1666667%	99.6794872%	0.6410256%	100.0000000%	74.5085587	43
国有林场总场	6	100.0000000%	16.6666667%	100.0000000%	0.0000000%	100.0000000%	74.1916303	44
广播电视台	12	91.6666667%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	59.5283212	45
职业学校	21	100.0000000%	9.5238095%	100.0000000%	9.5238095%	85.7142857%	73.8968964	46
畜牧局	12	90.9090909%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	73.8681090	47
供电公司	241	90.6432749%	4.1493776%	99.5850622%	1.2448133%	98.7551867%	73.8108381	48
卫计局	365	90.7284768%	7.3972603%	100.0000000%	3.0136986%	98.9041096%	73.7585171	49
盐业公司	17	100.0000000%	17.6470588%	100.0000000%	0.0000000%	94.1176471%	73.6589655	50

建设银行	12	100.0000000%	8.3333333%	100.0000000%	0.0000000%	66.6666667%	73.2999272	51
粮食局	13	88.8888889%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	73.1651989	52
公安局	328	91.3043478%	12.1951220%	99.3902439%	4.5731707%	99.0853659%	72.8364422	53
房管办	934	86.5248227%	16.8094218%	99.1434690%	6.5310493%	99.7858672%	72.8024498	54
民政局	200	92.0454545%	13.0000000%	99.5000000%	8.0000000%	97.0000000%	72.0880289	55
旅发委	99	88.6792453%	4.0404040%	98.9898990%	2.0202020%	90.9090909%	71.8839786	56
移动公司	21	94.1176471%	14.2857143%	100.0000000%	4.7619048%	90.4761905%	71.6475967	57
农业局	33	89.6551724%	12.1212121%	100.0000000%	0.0000000%	100.0000000%	71.4560041	58
公路局	151	86.4197531%	6.6225166%	99.3377483%	3.9735099%	99.3377483%	71.3850978	59
林业局	31	92.5925926%	12.9032258%	100.0000000%	9.6774194%	93.5483871%	71.3105795	60
供销联社	35	84.8484848%	5.7142857%	100.0000000%	5.7142857%	100.0000000%	70.5283050	61
邮政局	57	89.5833333%	14.0350877%	100.0000000%	3.5087719%	91.2280702%	70.3807945	62
沂河山庄	3	100.0000000%	0.0000000%	100.0000000%	0.0000000%	0.0000000%	70.0124818	63
检察院	1	100.0000000%	0.0000000%	100.0000000%	0.0000000%	0.0000000%	70.0041606	64
广电网络公司	92	92.7536232%	25.0000000%	100.0000000%	10.8695652%	96.7391304%	69.7161085	65
商务局	88	85.3658537%	12.5000000%	100.0000000%	4.5454545%	96.5909091%	69.6078179	66
水保中心	3	100.0000000%	33.3333333%	100.0000000%	0.0000000%	66.6666667%	69.0124818	67
财政局	129	80.8333333%	13.1782946%	99.2248062%	6.2015504%	99.2248062%	68.0686940	68
农商银行	20	81.8181818%	20.0000000%	100.0000000%	5.0000000%	95.0000000%	66.6695756	69

农业银行	5	80.00000000%	20.00000000%	100.00000000%	0.00000000%	100.00000000%	66.6208030	70
第二实验中学	11	66.6666667%	0.00000000%	100.00000000%	0.00000000%	100.00000000%	65.3790999	71
残联	33	72.4137931%	15.1515152%	100.00000000%	9.0909091%	100.00000000%	64.3609152	72
渔业局	7	100.0000000%	57.1428571%	85.7142857%	28.5714286%	100.0000000%	63.8862671	73
联通公司	19	66.6666667%	5.2631579%	100.00000000%	5.2631579%	89.4736842%	63.4650163	74
工商银行	12	75.0000000%	41.6666667%	100.00000000%	0.00000000%	83.3333333%	60.0499272	75
人民银行	16	50.0000000%	6.2500000%	100.00000000%	0.00000000%	93.7500000%	58.0665696	76
法院	7	33.3333333%	0.00000000%	100.00000000%	0.00000000%	100.00000000%	53.6957909	77
司法局	9	44.4444444%	33.3333333%	100.00000000%	33.3333333%	100.00000000%	49.9263343	78
妇幼保健院	1		0.00000000%	100.00000000%	0.00000000%	100.00000000%	42.0041606	79
信访局	1		0.00000000%	100.00000000%	0.00000000%	100.00000000%	42.0041606	79
沙沟水库	1		0.00000000%	100.00000000%	0.00000000%	100.00000000%	42.0041606	79
招商局	1		0.00000000%	100.00000000%	0.00000000%	100.00000000%	42.0041606	79
科协	1		0.00000000%	100.00000000%	0.00000000%	100.00000000%	42.0041606	79