

## 附件1

各乡镇（街道）热线考核综合得分表

单位名称	承办量	满意率	重办率	办结率	督查督办率	按期回复率	综合得分	名次
泉庄镇	428	98.5714286%	5.6074766%	99.2990654%	4.4392523%	99.2990654%	85.0295327	1
高庄镇	671	97.6320583%	5.2160954%	99.8509687%	2.3845007%	99.8509687%	84.9995032	2
四十里堡镇	694	97.8346457%	6.7723343%	99.2795389%	5.0432277%	99.1354467%	84.4826549	3
杨庄镇	844	95.9876543%	4.3838863%	99.7630332%	2.1327014%	99.8815166%	84.4427769	4
圈里乡	462	97.1502591%	7.1428571%	99.7835498%	4.1125541%	99.1341991%	84.3096023	5
富官庄镇	713	94.7019868%	2.5245442%	99.7194951%	2.9453015%	99.8597475%	84.1086353	6
诸葛镇	1179	95.9745763%	6.4461408%	99.6607294%	2.8837998%	99.4910941%	84.0251829	7
沙沟镇	900	95.9942775%	7.5555556%	99.7777778%	2.2222222%	98.8888889%	83.8953743	8
院东头镇	1226	96.7294351%	8.4828711%	99.4290375%	4.6492659%	99.5106036%	83.8620887	9
经济开发区	564	95.0000000%	5.4964539%	99.6453901%	2.4822695%	99.1134752%	83.7417021	10
龙家圈街道	2144	94.7242206%	4.9440299%	99.7201493%	3.2182836%	99.7201493%	83.7235383	11
马站镇	658	96.2121212%	7.5987842%	99.2401216%	6.0790274%	99.6960486%	83.6476927	12
崔家峪镇	306	94.0000000%	6.2091503%	100.0000000%	1.3071895%	99.0196078%	83.3554248	13

夏蔚镇	893	94.7443182%	7.3908175%	99.6640538%	3.4714446%	99.6640538%	83.3123673	14
高桥镇	956	93.6827957%	7.4267782%	99.7907950%	4.0794979%	99.3723849%	82.8110838	15
黄山铺镇	880	93.9759036%	10.5681818%	99.5454545%	6.3636364%	99.6590909%	82.2635159	16
许家湖镇	1832	92.7875244%	9.6615721%	99.4541485%	3.4934498%	99.8908297%	82.1525288	17
道托镇	701	92.0863309%	11.2696148%	100.000000%	4.9928673%	99.8573466%	81.5764016	18
沂城街道	3288	89.6967341%	14.9330900%	98.8442822%	6.9038929%	99.7871046%	79.6920930	19

备注：该通报成绩为日常考核成绩，未将承办量考核成绩计算在内，承办量考核成绩根据各乡镇全年承办量实际情况年终时统一计算。