

附件 1

各乡镇（街道）热线考核综合得分表

单位名称	承办量	满意率	重办率	办结率	督查督办率	按期回复率	综合得分	名次
泉庄镇	368	98.9795918%	4.3478261%	98.9130435%	3.2608696%	99.4565217%	85.4372981	1
高庄镇	566	98.4478936%	4.4169611%	99.1166078%	1.5901060%	99.8233216%	85.3934863	2
四十里堡镇	611	98.8764045%	5.7283142%	99.0180033%	3.7643208%	99.5090016%	85.1860277	3
经济开发区	450	96.4809384%	3.7777778%	98.4444444%	1.7777778%	99.3333333%	84.5131052	4
圈里乡	407	97.0149254%	6.3882064%	99.2628993%	3.1941032%	99.0171990%	84.3531483	5
杨庄镇	627	96.0251046%	4.4657097%	99.0430622%	2.2328549%	99.8405104%	84.3273541	6
富官庄镇	545	95.0450450%	2.2018349%	99.0825688%	2.2018349%	99.8165138%	84.2420382	7

龙家圈街道	1754	95.8955224%	4.9030787%	99.4868871%	3.0786773%	99.7149373%	84.1974421	8
院东头镇	1006	97.2053463%	8.0516899%	98.9065606%	4.1749503%	99.4035785%	84.0587305	9
夏蔚镇	765	96.0000000%	6.0130719%	99.0849673%	2.8758170%	99.7385621%	84.0124183	10
马站镇	521	96.5770171%	7.1017274%	99.8080614%	5.3742802%	99.8080614%	84.0049192	11
崔家峪镇	258	95.2153110%	5.4263566%	99.6124031%	0.7751938%	98.8372093%	83.9549267	12
诸葛镇	938	95.4727031%	5.5437100%	98.7206823%	1.9189765%	99.3603412%	83.8767869	13
沙沟镇	757	95.9578207%	7.5297226%	99.4715984%	1.8494055%	98.6789960%	83.8531434	14
高桥镇	847	93.8366718%	7.6741440%	99.7638725%	3.4238489%	99.6458087%	82.9061601	15
黄山铺镇	768	94.2906574%	8.9843750%	97.7864583%	6.3802083%	99.8697917%	82.3828574	16
许家湖镇	1464	92.7406199%	9.9043716%	99.1120219%	2.9371585%	99.8633880%	82.0876724	17

道托镇	570	91.8502203%	11.5789474%	98.9473684%	5.0877193%	99.8245614%	81.2430574	18
沂城街道	2750	90.4694836%	12.8363636%	97.7454545%	4.8363636%	99.8181818%	80.3339104	19

备注：该通报成绩为日常考核成绩，未将承办量考核成绩计算在内，承办量考核成绩根据各乡镇全年承办量实际情况年终时统一计算。