

附件 1

各乡镇（街道）热线考核综合得分表

单位名称	承办量	满意率	重办率	办结率	督查督办率	按期回复率	综合得分	名次
高庄镇	483	99.7368421%	4.1407867%	99.1718427%	0.0000000%	99.7929607%	86.1096393	1
泉庄镇	317	98.8326848%	2.2082019%	99.0536278%	1.2618297%	99.3690852%	85.8714311	2
四十里堡镇	509	99.4397759%	4.3222004%	98.4282908%	3.1434185%	99.6070727%	85.5816410	3
经济开发区	372	96.5156794%	3.4946237%	100.0000000%	1.3440860%	99.1935484%	84.8284133	4
富官庄镇	423	95.6647399%	1.6548463%	99.2907801%	0.4728132%	99.7635934%	84.7502073	5
夏蔚镇	646	96.8379447%	4.1795666%	98.7616099%	1.5479876%	99.8452012%	84.7045683	6
马站镇	404	96.8253968%	3.7128713%	98.0198020%	1.7326733%	100.0000000%	84.6540924	7

龙家圈街道	1491	95.8297133%	2.8169014%	99.1281019%	1.6096579%	99.7317237%	84.5276077	8
圈里乡	343	96.8085106%	6.1224490%	99.1253644%	1.1661808%	98.8338192%	84.4350847	9
院东头镇	777	97.0078740%	6.6924067%	98.3268983%	2.4453024%	99.3564994%	84.2278116	10
崔家峪镇	208	95.2662722%	4.3269231%	99.5192308%	0.4807692%	98.5576923%	84.1312574	11
诸葛镇	722	95.1263538%	3.7396122%	98.4764543%	0.4155125%	99.1689751%	84.0721822	12
杨庄镇	463	94.3786982%	2.5917927%	99.3520518%	0.8639309%	99.7840173%	84.0688589	13
沙沟镇	641	95.7142857%	7.0202808%	99.3759750%	0.9360374%	98.4399376%	83.8692668	14
黄山铺镇	654	94.3396226%	5.9633028%	97.8593272%	3.8226300%	100.0000000%	83.0812348	15
高桥镇	705	93.6685289%	6.2411348%	99.0070922%	2.4113475%	99.7163121%	83.0429098	16
道托镇	442	92.9178470%	9.2760181%	98.1900452%	2.7149321%	99.7737557%	82.1295681	17

许家湖镇	1183	92.0489297%	8.4530854%	98.8165680%	1.5215554%	99.8309383%	82.0815141	18
沂城街道	2135	90.8318154%	10.3981265%	97.6580796%	2.1545667%	99.7658080%	81.0295967	19

备注：该通报成绩为日常考核成绩，未将承办量考核成绩计算在内，承办量考核成绩根据各乡镇全年承办量实际情况年终时统一计算。