

附件2

## 县直各承办单位热线考核综合得分表

单位名称	承办量	满意率	重办率	办结率	督查督办率	按期回复率	综合得分	名次
综合行政执法局	7454	94.4785276%	9.1896968%	98.8596727%	2.2269922%	100.0000000%	93.2347774	1
市场监管局	2252	96.7254408%	5.5950266%	99.3783304%	2.2202487%	99.6003552%	80.7093527	2
住建局	3002	93.6379163%	9.8600933%	99.7668221%	2.0652898%	88.2744837%	80.1791057	3
人社局	1637	96.2095107%	6.1087355%	99.6334759%	2.0769701%	99.9389126%	78.8542391	4
教体局	1978	94.2634561%	9.5045501%	98.8877654%	3.8928210%	98.3316481%	78.1998317	5
食药监局	814	98.3050847%	2.0884521%	99.7542998%	0.3685504%	99.2628993%	78.1526110	6
环保局	941	97.0070423%	3.7194474%	99.7874601%	1.9128587%	99.4686504%	77.6675068	7
铁塔公司	30	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0804937	8
体育办	16	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0429300	9
节能办	7	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0187819	10
果茶中心	4	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0107325	11
老龄委	3	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0080494	12
科技局	3	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0080494	12
电信公司	2	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0053662	14
国信公司	2	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0053662	14
疾控中心	2	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0053662	14
沙沟水库	2	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0053662	14
妇联	1	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0026831	18
工会	1	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0026831	18
检验检测中心	1	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0026831	18
农发办	1	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0026831	18
政法委	1	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0026831	18

中国银行	1	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0026831	18
老干局	1	100.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	77.0026831	18
金融办	37	100.0000000%	0.0000000%	100.0000000%	0.0000000%	97.2972973%	76.9100864	25
交警大队	1231	93.4579439%	6.0926076%	99.6750609%	1.3809911%	99.5125914%	76.8214909	26
交通运输局	863	96.1165049%	6.1413673%	99.5365006%	1.5063731%	100.0000000%	76.7662772	27
市公积金分中心	33	100.0000000%	0.0000000%	96.9696970%	0.0000000%	100.0000000%	76.7249067	28
广播电视台	49	97.9166667%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	76.4223064	29
文广新局	21	100.0000000%	4.7619048%	100.0000000%	0.0000000%	100.0000000%	76.2468218	30
邮政储蓄银行	8	100.0000000%	0.0000000%	100.0000000%	0.0000000%	87.5000000%	76.1464650	31
税务局	119	98.9583333%	4.2016807%	100.0000000%	2.5210084%	98.3193277%	75.9715150	32
跋山水库	22	100.0000000%	4.5454545%	100.0000000%	0.0000000%	95.4545455%	75.9681196	33
政务服务中心	48	96.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	75.7287899	34
消防大队	92	98.5507246%	3.2608696%	98.9130435%	0.0000000%	94.5652174%	75.6743836	35
水利局	178	97.1631206%	4.4943820%	100.0000000%	1.1235955%	100.0000000%	75.6532274	36
汽车站	642	96.3671128%	9.9688474%	99.0654206%	2.1806854%	98.4423676%	75.4043256	37
国有林场总场	10	100.0000000%	10.0000000%	100.0000000%	0.0000000%	100.0000000%	75.3268312	38
发改局	27	100.0000000%	11.1111111%	100.0000000%	0.0000000%	96.2962963%	74.9242962	39
经信局	42	100.0000000%	9.5238095%	97.6190476%	2.3809524%	97.6190476%	74.8984055	40
临商银行	3	100.0000000%	0.0000000%	100.0000000%	0.0000000%	66.6666667%	74.6747160	41
国土资源局	444	92.8994083%	6.0810811%	99.7747748%	1.8018018%	99.7747748%	74.5214149	42
粮食局	18	92.3076923%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	74.3559885	43
水务公司	543	93.3985330%	9.5764273%	99.4475138%	2.7624309%	99.8158379%	74.2734942	44
卫计局	624	90.5697446%	5.6089744%	99.5192308%	1.7628205%	99.0384615%	74.1893846	45
物价局	424	92.6027397%	6.6037736%	99.5283019%	2.3584906%	99.2924528%	74.1783201	46
房管办	2005	87.4530831%	19.9002494%	96.9077307%	5.2867830%	99.8004988%	73.9029542	47
供电公司	492	91.0364146%	7.3170732%	98.9837398%	1.6260163%	99.1869919%	73.6625165	48
公安局	611	93.4240363%	13.7479542%	99.5090016%	4.0916530%	99.1816694%	73.6389466	49

烟草公司	34	93.7500000%	8.8235294%	100.0000000%	0.0000000%	100.0000000%	73.4037262	50
畜牧局	16	92.3076923%	6.2500000%	100.0000000%	0.0000000%	100.0000000%	73.2881223	51
旅发委	171	91.2621359%	5.2631579%	99.4152047%	1.7543860%	91.2280702%	72.7163511	52
农机局	8	100.0000000%	0.0000000%	62.5000000%	0.0000000%	100.0000000%	72.5214650	53
检察院	3	100.0000000%	0.0000000%	100.0000000%	0.0000000%	33.3333333%	72.3413827	54
农业局	63	89.7959184%	7.9365079%	100.0000000%	0.0000000%	100.0000000%	72.2484018	55
公路局	257	88.8198758%	9.3385214%	99.2217899%	4.6692607%	98.4435798%	71.7064803	56
农业银行	10	88.8888889%	10.0000000%	100.0000000%	0.0000000%	100.0000000%	71.4379423	57
林业局	37	93.7500000%	13.5135135%	97.2972973%	8.1081081%	94.5945946%	71.4252891	58
商务局	144	88.8059701%	8.3333333%	98.6111111%	4.8611111%	97.2222222%	71.3990148	59
邮政局	84	91.5492958%	11.9047619%	97.6190476%	2.3809524%	94.0476190%	71.3985882	60
水保中心	4	100.0000000%	25.0000000%	100.0000000%	0.0000000%	75.0000000%	71.0107325	61
供销联社	43	87.5000000%	6.9767442%	95.3488372%	4.6511628%	100.0000000%	70.7171185	62
盐业公司	28	95.6521739%	17.8571429%	85.7142857%	0.0000000%	96.4285714%	70.5533883	63
沂河山庄	14	100.0000000%	0.0000000%	100.0000000%	0.0000000%	7.1428571%	70.5375637	64
建设银行	16	100.0000000%	18.7500000%	100.0000000%	6.2500000%	50.0000000%	69.9804300	65
农商银行	45	89.3617021%	20.0000000%	97.7777778%	4.4444444%	95.5555556%	69.1528918	66
招商局	5	100.0000000%	40.0000000%	100.0000000%	20.0000000%	100.0000000%	69.0134156	67
广电网络公司	190	85.0340136%	20.0000000%	100.0000000%	7.3684211%	97.8947368%	68.2822245	68
民政局	355	83.2278481%	18.5915493%	98.8732394%	6.4788732%	97.7464789%	68.2400020	69
移动公司	49	89.4736842%	22.4489796%	97.9591837%	12.2448980%	91.8367347%	68.0799156	70
扶贫办	42	80.0000000%	9.5238095%	95.2380952%	2.3809524%	95.2380952%	67.4460245	71
安监局	27	76.4705882%	7.4074074%	96.2962963%	3.7037037%	100.0000000%	66.9112243	72
互联网信息办公室	3	66.6666667%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	65.3413827	73
财政局	309	79.1666667%	27.5080906%	97.0873786%	8.0906149%	98.7055016%	64.9354766	74
人民银行	21	68.7500000%	14.2857143%	100.0000000%	4.7619048%	90.4761905%	62.7378932	75
渔业局	14	100.0000000%	64.2857143%	100.0000000%	21.4285714%	64.2857143%	62.3232780	76

联通公司	36	59.0909091%	5.5555556%	100.0000000%	2.7777778%	91.6666667%	61.0839662	77
工商银行	12	75.0000000%	41.6666667%	100.0000000%	0.0000000%	83.3333333%	60.0321975	78
审计局	3	50.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	59.5080494	79
法院	8	50.0000000%	0.0000000%	100.0000000%	0.0000000%	87.5000000%	58.6464650	80
残联	40	47.2222222%	17.5000000%	100.0000000%	7.5000000%	100.0000000%	55.2101027	81
司法局	11	36.3636364%	27.2727273%	100.0000000%	27.2727273%	100.0000000%	48.4840598	82
妇幼保健院	1	0.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	42.0026831	83
科协	1	0.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	42.0026831	83
新华书店	1	0.0000000%	0.0000000%	100.0000000%	0.0000000%	100.0000000%	42.0026831	83