

附件2

县直各承办单位热线考核综合得分表

| 单位名称 | 承办量 | 满意率 | 重办率 | 办结率 | 督查督办率 | 按期回复率 | 综合得分 | 名次 |
|---------|------|--------------|------------|--------------|------------|--------------|------------|----|
| 综合行政执法局 | 5932 | 95.9169224% | 8.0748483% | 99.8314228% | 2.5118004% | 100.0000000% | 94.0272613 | 1 |
| 住建局 | 2811 | 94.3197435% | 9.2493774% | 99.9288509% | 1.7787264% | 87.4777659% | 81.9251088 | 2 |
| 市场监管局 | 1735 | 96.5608466% | 4.2651297% | 99.8847262% | 2.2478386% | 100.0000000% | 80.7721502 | 3 |
| 人社局 | 1337 | 96.1636829% | 6.2827225% | 99.7008227% | 1.9446522% | 99.9252057% | 78.9391647 | 4 |
| 食药监局 | 619 | 87.1794872% | 2.1001616% | 100.0000000% | 0.3231018% | 99.0306947% | 74.1555414 | 5 |
| 环保局 | 754 | 97.4595843% | 3.9787798% | 100.0000000% | 2.3872679% | 99.3368700% | 77.7869511 | 6 |
| 教体局 | 1354 | 93.9427313% | 7.7548006% | 99.7045790% | 4.5790251% | 98.0059084% | 77.6769322 | 7 |
| 金融办 | 31 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.1045179 | 8 |
| 铁塔公司 | 27 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0910317 | 9 |
| 发改局 | 18 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0606878 | 10 |
| 市公积金分中心 | 14 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0472016 | 11 |
| 体育办 | 12 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0404585 | 12 |
| 农机局 | 7 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0236008 | 13 |
| 节能办 | 5 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0168577 | 14 |
| 果茶中心 | 4 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0134862 | 15 |
| 老龄委 | 3 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0101146 | 16 |
| 国信公司 | 2 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0067431 | 17 |
| 疾控中心 | 2 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0067431 | 17 |
| 临商银行 | 2 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0067431 | 17 |
| 沙沟水库 | 2 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0067431 | 17 |
| 电信公司 | 1 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0033715 | 21 |
| 妇联 | 1 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0033715 | 21 |

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|---------|------|--------------|-------------|--------------|------------|--------------|------------|----|
| 工 会 | 1 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0033715 | 21 |
| 检验检测中心 | 1 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0033715 | 21 |
| 农 发 办 | 1 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0033715 | 21 |
| 审 计 局 | 1 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0033715 | 21 |
| 政 法 委 | 1 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0033715 | 21 |
| 中 国 银 行 | 1 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 77.0033715 | 21 |
| 交通运输局 | 679 | 96.4093357% | 6.6273932% | 100.0000000% | 1.7673049% | 100.0000000% | 76.8198509 | 29 |
| 扶 贫 办 | 16 | 100.0000000% | 0.0000000% | 100.0000000% | 6.2500000% | 100.0000000% | 76.6789447 | 30 |
| 交 警 大 队 | 970 | 92.5696594% | 5.9793814% | 100.0000000% | 1.5463918% | 99.4845361% | 76.5244178 | 31 |
| 汽 车 站 | 497 | 97.5342466% | 6.8410463% | 99.1951710% | 2.4144869% | 97.9879276% | 76.2673721 | 32 |
| 文 广 新 局 | 20 | 100.0000000% | 5.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 76.2174309 | 33 |
| 跋 山 水 库 | 17 | 100.0000000% | 5.8823529% | 100.0000000% | 0.0000000% | 100.0000000% | 76.0573163 | 34 |
| 安 监 局 | 22 | 100.0000000% | 4.5454545% | 100.0000000% | 4.5454545% | 100.0000000% | 76.0287194 | 35 |
| 邮政储蓄银行 | 7 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 85.7142857% | 76.0236008 | 36 |
| 广播电视台 | 27 | 96.1538462% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 75.7648778 | 37 |
| 消 防 大 队 | 71 | 97.9591837% | 2.8169014% | 100.0000000% | 0.0000000% | 95.7746479% | 75.7504460 | 38 |
| 水 利 局 | 168 | 96.9924812% | 4.1666667% | 100.0000000% | 1.1904762% | 100.0000000% | 75.7340259 | 39 |
| 经 信 局 | 33 | 100.0000000% | 6.0606061% | 100.0000000% | 3.0303030% | 96.9696970% | 75.6870185 | 40 |
| 税 务 局 | 97 | 98.7012987% | 5.1546392% | 100.0000000% | 3.0927835% | 97.9381443% | 75.6663088 | 41 |
| 政务服务中心 | 42 | 95.6521739% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 75.6198657 | 42 |
| 国土资源局 | 406 | 93.0693069% | 4.6798030% | 100.0000000% | 1.9704433% | 100.0000000% | 75.0293113 | 43 |
| 供 电 公 司 | 422 | 92.4914676% | 4.9763033% | 99.7630332% | 1.6587678% | 99.0521327% | 74.7545209 | 44 |
| 房 管 办 | 1398 | 88.8801879% | 17.7396280% | 99.4992847% | 6.2231760% | 99.7138770% | 74.3522428 | 45 |
| 国有林场总场 | 6 | 100.0000000% | 16.6666667% | 100.0000000% | 0.0000000% | 100.0000000% | 74.1868959 | 46 |
| 水 务 公 司 | 460 | 92.2636103% | 8.0434783% | 99.1304348% | 2.8260870% | 99.7826087% | 74.1866522 | 47 |
| 卫 计 局 | 521 | 90.0473934% | 5.7581574% | 100.0000000% | 2.1113244% | 99.0403071% | 74.1004175 | 48 |
| 物 价 局 | 327 | 91.8215613% | 6.1162080% | 100.0000000% | 3.0581040% | 99.3883792% | 73.9939864 | 49 |

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|----------|-----|--------------|-------------|--------------|-------------|--------------|------------|----|
| 职业学校 | 21 | 100.0000000% | 9.5238095% | 100.0000000% | 9.5238095% | 85.7142857% | 73.8803262 | 50 |
| 粮食局 | 16 | 90.9090909% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 73.8721265 | 51 |
| 畜牧局 | 14 | 91.6666667% | 7.1428571% | 100.0000000% | 0.0000000% | 100.0000000% | 72.9162492 | 52 |
| 公安局 | 456 | 91.3043478% | 14.4736842% | 99.7807018% | 5.2631579% | 99.3421053% | 72.6452617 | 53 |
| 农业局 | 51 | 89.4736842% | 7.8431373% | 100.0000000% | 0.0000000% | 100.0000000% | 72.1544049 | 54 |
| 盐业公司 | 20 | 94.1176471% | 15.0000000% | 100.0000000% | 0.0000000% | 95.0000000% | 72.1086074 | 55 |
| 林业局 | 34 | 93.1034483% | 11.7647059% | 100.0000000% | 8.8235294% | 94.1176471% | 71.7596629 | 56 |
| 旅发委 | 139 | 87.6712329% | 5.0359712% | 100.0000000% | 1.4388489% | 91.3669065% | 71.6068136 | 57 |
| 烟草公司 | 19 | 88.8888889% | 10.5263158% | 100.0000000% | 0.0000000% | 100.0000000% | 71.3856968 | 58 |
| 建设银行 | 14 | 100.0000000% | 14.2857143% | 100.0000000% | 7.1428571% | 57.1428571% | 71.1900588 | 59 |
| 公路局 | 221 | 86.9230769% | 9.5022624% | 99.5475113% | 4.9773756% | 98.6425339% | 71.1248398 | 60 |
| 水保中心 | 4 | 100.0000000% | 25.0000000% | 100.0000000% | 0.0000000% | 75.0000000% | 71.0134862 | 61 |
| 移动公司 | 31 | 91.3043478% | 12.9032258% | 100.0000000% | 6.4516129% | 90.3225806% | 70.8029751 | 62 |
| 邮政局 | 68 | 89.2857143% | 11.7647059% | 100.0000000% | 2.9411765% | 92.6470588% | 70.7880885 | 63 |
| 供销联社 | 39 | 86.4864865% | 7.6923077% | 100.0000000% | 5.1282051% | 100.0000000% | 70.7863759 | 64 |
| 商务局 | 107 | 87.8787879% | 10.2803738% | 100.0000000% | 6.5420561% | 97.1962617% | 70.7818824 | 65 |
| 民政局 | 282 | 90.6122449% | 18.7943262% | 98.5815603% | 7.8014184% | 97.1631206% | 70.6331463 | 66 |
| 检察院 | 1 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 0.0000000% | 70.0033715 | 67 |
| 广电网络公司 | 127 | 90.3225806% | 20.4724409% | 100.0000000% | 10.2362205% | 97.6377953% | 69.7812468 | 68 |
| 沂河山庄 | 9 | 100.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | -11.1111111% | 69.2525661 | 69 |
| 农业银行 | 6 | 83.3333333% | 16.6666667% | 100.0000000% | 0.0000000% | 100.0000000% | 68.3535626 | 70 |
| 财政局 | 200 | 81.7204301% | 18.5000000% | 99.5000000% | 8.0000000% | 98.5000000% | 67.4864594 | 71 |
| 农商银行 | 28 | 86.6666667% | 25.0000000% | 100.0000000% | 3.5714286% | 92.8571429% | 67.4634509 | 72 |
| 招商局 | 4 | 100.0000000% | 50.0000000% | 100.0000000% | 25.0000000% | 100.0000000% | 67.0134862 | 73 |
| 第二实验中学 | 11 | 66.6666667% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 65.3704203 | 74 |
| 互联网信息办公室 | 3 | 66.6666667% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 65.3434480 | 75 |
| 人民银行 | 21 | 66.6666667% | 14.2857143% | 100.0000000% | 4.7619048% | 90.4761905% | 62.0231834 | 76 |

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|-------|----|--------------|-------------|--------------|-------------|--------------|------------|----|
| 联通公司 | 31 | 57.8947368% | 6.4516129% | 100.0000000% | 3.2258065% | 93.5483871% | 60.6257403 | 77 |
| 工商银行 | 12 | 75.0000000% | 41.6666667% | 100.0000000% | 0.0000000% | 83.3333333% | 60.0404585 | 78 |
| 渔业局 | 10 | 100.0000000% | 70.0000000% | 80.0000000% | 30.0000000% | 80.0000000% | 59.5337154 | 79 |
| 残联 | 38 | 45.7142857% | 18.4210526% | 100.0000000% | 7.8947368% | 100.0000000% | 54.5228555 | 80 |
| 法院 | 7 | 33.3333333% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 53.6902675 | 81 |
| 司法局 | 10 | 30.0000000% | 30.0000000% | 100.0000000% | 30.0000000% | 100.0000000% | 45.6337154 | 82 |
| 妇幼保健院 | 1 | 0.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 42.0033715 | 83 |
| 科协 | 1 | 0.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 42.0033715 | 83 |
| 新华书店 | 1 | 0.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 42.0033715 | 83 |
| 信访局 | 1 | 0.0000000% | 0.0000000% | 100.0000000% | 0.0000000% | 100.0000000% | 42.0033715 | 83 |