

附件1

各乡镇（街道）热线考核综合得分表

单位名称	承办量	满意率	重办率	办结率	督查督办率	按期回复率	综合得分	名次
高庄镇	950	96.8169761%	2.4473684%	100.0000000%	2.7368421%	99.8947368%	85.0497089	1
圈里乡	608	97.0059880%	3.2072368%	99.8355263%	4.1118421%	99.3421053%	84.8617584	2
泉庄镇	614	96.9758065%	3.2980456%	99.6742671%	6.6775244%	99.3485342%	84.5864674	3
沙沟镇	1182	95.9562842%	3.2043147%	99.9153976%	3.1302876%	99.1539763%	84.4786571	4
诸葛镇	1507	96.1412151%	3.4090909%	99.3364300%	4.3132050%	99.6018580%	84.3954849	5
杨庄镇	1130	95.5017301%	2.5221239%	99.5575221%	3.2743363%	99.8230088%	84.3917001	6
龙家圈街道	2866	94.9753253%	1.9626657%	99.8604327%	3.6287509%	99.7208653%	84.2444621	7
四十里堡镇	952	94.9053857%	2.0089286%	100.0000000%	4.0966387%	99.3697479%	84.1870740	8
富官庄镇	1090	94.0876656%	1.6169725%	99.8165138%	2.5688073%	99.9082569%	84.0148242	9
院东头镇	1978	95.0318471%	3.3556623%	99.7977755%	4.2972700%	99.6966633%	84.0146776	10
马站镇	910	95.7300275%	3.9560440%	99.4505495%	6.9230769%	99.7802198%	83.9415566	11
夏蔚镇	1175	94.0604752%	3.2553191%	99.8297872%	3.5744681%	99.7446809%	83.6677400	12
道托镇	1079	94.1247002%	3.4754402%	99.6292864%	4.5412419%	99.8146432%	83.5791767	13
高桥镇	1272	93.6873747%	3.3903302%	99.8427673%	5.0314465%	99.4496855%	83.3555252	14
许家湖镇	2582	93.3025404%	3.6890008%	99.8450813%	3.4082107%	99.9225407%	83.3324000	15
黄山铺镇	1185	93.5519126%	4.3987342%	99.7468354%	5.7383966%	99.6624473%	83.0913180	16
经济开发区	774	92.5000000%	3.1007752%	99.7416021%	3.6175711%	99.3540052%	82.9914987	17
崔家峪镇	414	91.4893617%	2.3550725%	99.7584541%	1.9323671%	99.2753623%	82.8107252	18
沂城街道	4808	89.7921600%	6.4735857%	99.6048253%	7.3835275%	99.8336106%	81.0800637	19

备注：该通报成绩为日常考核成绩，未将承办量考核成绩计算在内，承办量考核成绩根据各乡镇全年承办量实际情况年终时统一计算。